

Article 1. (Scope of Application)

- 1.1. The Accommodation Contract and related contracts to be concluded between our Rental Accommodation and the Guest shall be based on this Contract under the following terms and conditions of our Contract. Any matter not stipulated in this Contract shall be governed by ordinance and generally established practice.
- 1.2. When our Rental Accommodation has agreed to conclude a Special Contract without conflicting with ordinance and established practice, the said Special Contract shall prevail.

Article 2. (Application for an Accommodation Contract)

- 2.1. The Guest who intends to apply to our Rental Accommodation for an Accommodation Contract will be required to provide our Rental Accommodation with the following particulars
  - (1) Name(s) of Guest(s) to be registered.
  - (2) Date(s) scheduled for overnight stay and estimated time of arrival.
  - (3) Accommodation fee (according, in principle, to the basic accommodation fees described in the attached Schedule I).
  - (4) Other information considered necessary by our Rental Accommodation.
- 2.2. In the case that the Guest has requested, during his/her stay, an extension of an overnight stay beyond the date described in the preceding Paragraph (2) above, our Rental Accommodation shall handle his/her request as a new application for an Accommodation Contract which has been made at the point in time when the said request has been made.

Article 3. (Conclusion, etc. of the Accommodation Contract)

- 3.1. The Accommodation Contract shall be considered to have been concluded at the time when our Rental Accommodation has accepted the application described in the preceding Article, unless our Rental Accommodation has certified that our Rental Accommodation has not accepted the said application.
- 3.2. When the Accommodation Contract has been concluded under the provision of the preceding Paragraph, the Deposit payable for the period scheduled for overnight stay as prescribed by our Rental Accommodation shall be paid by the date set up by us, up to 20 percent of total accommodation fees in cases that the type of the bookings is Advance Booking described in Table I, the period scheduled for overnight stay exceeds 15 days or the number of guests exceeds 30. Confirmation letters for the bookings will be sent in the case where the guests request, however, those shall not be sent in the case where the guests do not request.
- 3.3. The Deposit shall first be applied to the final payment of the Accommodation Fee payable, and when the circumstances requiring application of the provisions of Article 6 and Article 18 have arisen, to penalty and then to compensation money in this order. If there is any balance left it will be repaid at the time when the Accommodation Fee is paid as provided in Article 12.
- 3.4. In the case that the Deposit described in Paragraph 2 of this Article has not been paid by the date set by us as stipulated in the same Paragraph, the Accommodation Contract shall become invalid, but limited only to the case where our Rental Accommodation has notified the Guest to that effect at the time when prescribing the day due for payment of the Deposit.

Article 4. (Special Contract Requiring Non-Payment of the Deposit)

- 4.1. Notwithstanding the provision of the preceding Article, Paragraph 2, there are cases where our Rental Accommodation accept a Special Contract which does not require payment of the Deposit specified in the said Paragraph after the conclusion of the Contract.
- 4.2. When accepting an application for an Accommodation Contract, in the case that our Rental Accommodation fails to request payment of the Deposit specified in the preceding Article, Paragraph 2, and/or in the case that it fails to prescribe the due date for payment of the said Deposit, the Special Contract described in the preceding Paragraph shall be considered to have been accepted.

Article 5. Refusal of the Conclusion of the Accommodation Contract

1. The following are cases where our Rental Accommodation will not accept the conclusion of the Accommodation Contract:
  - (1) When application for accommodation is not based on this Contract.
  - (2) When there is no room available due to full occupancy.
  - (3) When the Guest seeking accommodation is considered likely to behave in violation of the provisions of the ordinance, public order or good public morals.
  - (4) When the Guest seeking accommodation is considered to be corresponding to the following (a) to (c).
    - (a) The law in respect to prevention, etc. against illegal actions by gang members (1991 Law item 77) stipulated article 2 item 2 (hereinafter referred to as "gang group" ), gang member stipulated by the same law article 2 item 6 (hereinafter referred to as "gang member." ), gang group semi-regular members or gang member related persons and other antisocial forces.
    - (b) When gang group or gang members are associates of corporations or other bodies to control business activities.
    - (c) When a corporate body has related persons to gang members.
  - (5) When the guest seeking accommodation behaves extremely in a mischievous way against other hotel guests.
  - (6) When the Guest seeking accommodation is clearly considered to be a patient with an infectious disease.
  - (7) When the guest seeking accommodation, a violent requesting act is carried out, or demanded a burden beyond the reasonable purview.
  - (8) When act of God, trouble with facilities, and other unavoidable causes prevent the Guest from staying at Rental Accommodation.
  - (9) When falling under any of the cases stipulated in prefectural Ordinances for Enforcement of the Hotel Business Act; or
  - (10) When the all members of the Guest seeking accommodation are under 18 years old.

Article 6 (The Guest's Right to Cancel the Contract)

- 6.1. The Guest may request our Rental Accommodation to cancel the Accommodation Contract.
- 6.2. In the case that the Guest has cancelled the Accommodation Contract in whole or in part due to causes attributable to him/her (which is the case when our Rental Accommodation has requested payment of the Deposit by prescribing the date due for such payment under the provision of Article 3, Paragraph 2, except in the case when the Guest has cancelled the Accommodation Contract prior to such payment), payment of cancellation charges or change charges shall be required as specified in the attached Schedule II, but in the case that our Rental Accommodation has accepted a Special Contract described in Article 4, Paragraph 1 this provision shall be applied only to the case where our Rental Accommodation has notified the Guest of his/her responsibility to pay a penalty for cancellation of the Contract when accepting the Special Contract.
- 6.3. In the case that the Guest does not arrive by 9 p.m. on the day of an overnight stay without informing our Rental Accommodation of a delay (or after the lapse of two hours past the scheduled time of arrival if indicated by the Guest beforehand), the Accommodation Contract concerned may be considered to have been cancelled by the Guest and will be handled accordingly.

Article 7 (The Right of Our Rental Accommodation to Cancel the Contract)

- 7.1. The following are cases where our Rental Accommodation may cancel the Accommodation Contract:
  - (1) When the Guest is considered likely to behave in violation of the provisions of the ordinance, public order or good public morals, or he/she is considered to have behaved in such a manner.
  - (2) When the Guest is clearly considered to be corresponding to the following (a) to (c).
    - (a) Gang group, gang group semi-regular members or gang member related persons and other antisocial forces.
    - (b) When a corporate body or other organization where gang groups or gang members control business activities.
    - (c) In a corporate body which has persons relevant to gang member in its board member.
  - (3) When the Guest in accommodation behaves extremely in a mischievous way against other hotel guests.
  - (4) When the Guest is clearly considered to be a patient with an infectious disease.
  - (5) When having accommodation, a violent action is carried out, or demanded a burden beyond reasonable purview.
  - (6) When unavoidable causes, such as act of God, etc., prevent the Guest from staying at our Rental Accommodation.
  - (7) When the provision of Article 10 of the Hotel Business Ordinance issued by Hokkaido Prefecture is applicable.
  - (8) When the Guest smokes in bed or vandalizes fire protection facilities, or does not comply with the matters prohibited by our Rental Accommodation (limited only to those matters necessary for fire prevention) among the rules of use prescribed by our Rental Accommodation.
- 7.2. In cases where our Rental Accommodation has cancelled the Accommodation Contract in accordance with the provision of the preceding Paragraph, charges for accommodation service, etc. which have not yet been offered to the Guest shall not be receivable.

Article 8 (Registration of Accommodation)

- 8.1. The Guest will be required to register the following particulars at the front desk of our Rental Accommodation:
  - (1) Name, age, sex, address and occupation of the Guest.
  - (2) Nationality and passport number, in the case of a foreign guest.
  - (3) Scheduled date and time of departure.
  - (4) Other particulars considered necessary by our Rental Accommodation.
- 8.2. In the case that the Guest intends to pay the charges described in Article 12 by using such means in place of currency as accommodation coupons, credit card, etc., he/she will be required to show them at the time of registration described in the preceding Paragraph.
- 8.3. Due to the notification from Ministry of Health, Labour and Welfare of Japan, "Non-Japanese guest who does not have an address in Japan" will be asked to show his/her passport and take a copy.

Article 9 (Time Allowed for Use of the Guest room)

- 9.1. The time allowed for the Guest to use the guest room of our Rental Accommodation shall be from 3 p.m. till 10 a.m. of the following morning, except when the Guest stays for more than one night in succession, in which case the Guest may use the guest room all day except the day of arrival and the day of departure. However, in the case when the Guest changes guest rooms during his/her stay, the Guest cannot use the guest rooms

between 10 am and 3 pm.

- 9.2. Notwithstanding the provision of the preceding Paragraph, there are cases where our Rental Accommodation may accept the use of the property in an hour other than those specified in the preceding Paragraph, in which case an additional charge will be required as specified below. However, the Guest cannot overstay after 11 am.
  - (1) Up to 1 hour max of the prescribed hours; 10 % of the amount equivalent to the room charge
  - 9.3. The amount equivalent to the room charge as described in the preceding Paragraph shall be Accommodation fee of one day before you overstay.

Article 10 (Compliance of the Rules of Use of the Rental Accommodation)

- 10.1. While staying in our Rental Accommodation, the Guest will be required to comply with the Rules of Use posted inside our Rental Accommodation as prescribed by us

Article 11 (Business Hours)

- 11.1. The business hours of principal facilities in our Rental Accommodation shall be as follows. Details of the service hours of other facilities are explained in the pamphlet provided, displays at major points inside our Rental Accommodation, and the service directory provided in each property.
  - (1) Service Hours of Front Desk, Cashier, etc.
 

Front Desk.....8:00 am – 9:00 pm

Contact number in case of emergency after 9:00 pm can be seen in the service directory in each guest room.
  - (2) Drinking and Eating (Facilities) Service Hours
 

【Bistro Re Arbor】

(a) Lunch 11:00 am – 3:00 pm (Last Order; 2:30 pm)

(b) Dinner 5:00 pm – 9:00 pm (Last Order; 9:00 pm)

【Catering Service】

(a) Breakfast Delivery to guest rooms around 8:00 am

(b) Dinner Delivery to guest rooms around 5:00 pm

※ Orders must be received no later than 17:00 on three days before check-in.

※ Minimum number of orders is 2.
  - (3) Service Hours of Ancillary Facilities
 

(a) Tennis courts 8:15 am – 6:00 pm

(b) BBQ House 8:30 am – 9:00 pm
- 11.2. The service hours described in the preceding Paragraph may be changed temporarily for unavoidable reasons, in which case the Guest will be notified by proper means.

Article 12 (Payment of Charges)

- 12.1. The breakdown of the accommodation fee, etc. payable by the Guest shall be as listed in the attached Schedule I.
- 12.2. Payment of the accommodation fees, etc. described in the preceding Paragraph shall be made in JPY currency or by other alternative means acceptable by our Rental Accommodation, such as accommodation coupon, credit card, etc., at the front desk at the time when the Guest arrives at our Rental Accommodation or is charged by our Rental Accommodation. In the case when the Guest has any discount tickets or complimentary tickets, please let us know in advance. The discount tickets or complimentary tickets can be only accepted when the Guest declares them at the time of making a booking or check-in.
- 12.3. In the case that the Guest has not stayed at our Rental Accommodation at his/ her discretion even after we have offered the guest room to the Guest and made it available for him/ her to use, the accommodation fee will still be charged.

Article 13 (Responsibility of Our Rental Accommodation)

- 13.1. In the case that we have inflicted damage on the Guest in the course of fulfilling the Accommodation Contract and related Contracts or in breach of these Contracts, we shall compensate for the said damage, unless the said damage has been caused due to a cause not attributable to us.
- 13.2. Our Rental Accommodation assumes no responsibility for the damage to the Guest's communication equipment such as PCs, iPhones, smartphones, etc., software failure, net connection failure caused by using computer communication tools like the Internet in the guest room. In addition, our Rental Accommodation assumes no responsibility for the failure of net connection due to the system failure or technical problems and the damage caused by communication disconnected.

Article 14 (Handling In Case the Guest Room Contracted Is Not Available)

- 14.1. Should the guest room contracted for the Guest under the Accommodation Contract become unavailable for him/her, our Rental Accommodation shall try to offer other accommodation facilities under the same conditions as the original Accommodation Contract as far as possible, subject to the consent of the Guest concerned.
- 14.2. Notwithstanding the provision of the preceding Paragraph, in cases where we are unable to offer other accommodation facilities to the Guest, we shall pay to him/her a compensation charge equivalent to the penalty specified Schedule III, which will be applied to the amount of the compensable damage.
- 14.3. Regardless of the preceding item 1st and 2nd, in cases where there is no cause attributable to us for not being able to offer the guest room, we shall not pay the compensation charge.

Article 15 (Handling of Checked Articles, etc.)

- 15.1. When the articles checked by the Guest at the front desk have been lost or damaged, our Rental Accommodation shall compensate for the damage, unless the loss or damage has been caused by force majeure. However, in the case of articles, we shall do so only when the Guest has clearly reported the kind and value of such valuables at our request. Otherwise we shall compensate for the damage up to the maximum amount of 150,000 yen.
- 15.2. In the case that our Rental Accommodation cannot keep the deposited groceries in a fridge or freezer, which are required to store in a fridge or freezer, our Rental Accommodation cannot guarantee the security of the groceries in terms of food sanitation.
- 15.3. The front desk cannot keep any cash or valuables. In addition, our Rental Accommodation can keep neither cash nor valuables.
- 15.4. When the Guest has brought into our Rental Accommodation articles, cash and/or valuables, we shall compensate for the loss or damage inflicted on them if caused intentionally or negligently on our part, except when the Guest has not clearly reported to us beforehand the kind and value of such items lost or damaged, in which case we shall compensate for the loss or damage up to the maximum amount of 150,000 yen unless we are intentionally or negligently responsible for such loss or damage.

Article 16 (Custody of the Baggage or Personal Belongings of the Guest)

- 16.1. When the baggage of the Guest has arrived at our Rental Accommodation prior to his/her arrival, our Rental Accommodation will keep it subject to our agreement given prior to its arrival, and will hand it to the Guest at the time when he/she checks in at the front desk.
- 16.2. In the case that the baggage or personal belongings of the Guest are found misplaced after he/she has checked out, our Rental Accommodation shall ask the owner of such items for his/her instructions when the owner has been identified. However, when there are no instructions from the owner or the owner has not been identified, our Rental Accommodation shall keep them for 30 days including the day when they have been found, and shall deliver them to a police station near our Rental Accommodation after a lapse of 30 days.
- 16.3. The responsibility of our Rental Accommodation regarding the custody of the Guest's baggage or personal belongings in the case of the preceding two Paragraphs shall conform to the provision of the preceding Article, Paragraph 1, in the case of Paragraph 1 of this Article and to the provision of the preceding Article, Paragraph 4, in the case of the preceding Paragraph.

Article 17 (Responsibility for Parking)

- 17.1. When the Guest uses the parking area of our Rental Accommodation, our Rental Accommodation only lends the parking area and does not assume responsibility for care and custody of the vehicle parked, regardless of whether or not our Rental Accommodation has been asked to keep the key to the vehicle. However, our Rental Accommodation shall be liable for compensation if and when the vehicle parked is damaged intentionally or negligently on our side while keeping the parking area under our control.

Article 18 (Responsibility of the Guest)

- 18.1. In the case that our Rental Accommodation has suffered damage due to the intention or fault of the Guest, the Guest will be required to compensate to our Rental Accommodation for the said damage.

Article 19 (Jurisdiction and Applicable Laws)

- 19.1. Any dispute arising from or in relation to these Provisions shall be referred to the Japanese court having jurisdiction over the location of this Rental Accommodation and resolved in accordance with applicable Japanese laws.

Schedule I Breakdown of Accommodation Fee (concerning Article 2-1 and 12-1)

Total amount to be paid by a guest	Breakdown	
	Accommodation charge	Basic accommodation fee + additional charges for additional guests
	Costs of meals	Costs of meals at our restaurant or delivered by catering service
	Tax	Consumption Tax Accommodation Tax

Remarks:

- Basic charges and additional charges for additional guests are based on the price charts of accommodations in our homepage.
- Accommodation fees are free for under 6 / pre-school children if no bedding is request.
- Up to two indoor dogs or cats per property can enter only the entrance and living room of a pet allowed property only with advance notification and the fees are separately charged. However, there is no bedding for pets or any pet-care goods in the pet allowed properties. Please feel free to ask the front desk for details.

Schedule II Cancellation Charges and Change Charges (concerning Article 6-2)

1. Standard Booking

Standard Booking allows guests to make a reservation from the 1st day of the month three months prior to occupancy. For occupancy during New Year holidays, however, reservations are accepted from the 1st of the month four months prior to the occupancy.

Cancellation charges and change charges for Standard Booking are as follows;

Cancellation Charges for Standard Booking (concerning Article 6-2)

Acceptance of change	Cancellation charges
28-15 days prior to the occupancy	10 % of accommodation fees
14-2 days prior to the occupancy	30 % of accommodation fees
The day before the occupancy	50 % of accommodation fees
The day of the occupancy or no show	100 % of accommodation fees

Change Charges for Standard Booking (concerning Article 6-2)

Acceptance of change	Cancellation charges
7 days prior to the occupancy	10 % of accommodation fees

2. Advance Booking

Advance Booking allows guests to make a reservation from the 1st day of the month six months prior to occupancy. For occupancy during New Year holidays, however, reservations are accepted from the 1st of the month seven months prior to the occupancy. In addition, the stay nights are required 3 or more than 3.

Cancellation charges and change charges for Advance Booking are as follows;

Cancellation Charges for Advance Booking (concerning Article 6-2)

Acceptance of change	Cancellation charges
15 days prior to the occupancy	20 % of accommodation fees
14-2 days prior to the occupancy	30 % of accommodation fees
The day before the occupancy	50 % of accommodation fees
The day of the occupancy or no show	100 % of accommodation fees

Change Charges for Advance Booking (concerning Article 6-2)

Acceptance of change	Cancellation charges
7 days prior to the occupancy	10 % of accommodation fees

Remarks:

- In the case that all stay nights of a booking are cancelled, cancellation charges will be charged each stay night of the booking.
- In the case that the number of stay nights reduces due to the changing itinerary, a penalty will be charged.
- In the case that the number of booked properties reduces, a penalty will be charged.
- In the case when our Rental Accommodation has requested payment of the Deposit by prescribing the date due for such payment under the provision of Article 3, Paragraph 2, and in the case when the Guest has cancelled the Accommodation Contract prior to such payment, the penalty will not be charged.

Schedule 3 Compensation Charges (concerning Article 14-2)

Compensation Charges (concerning Article 14-2)

Date of notification for the payment for compensation charge	Compensation charges
28-15 days prior to the occupancy	10 % of accommodation fees
14-2 days prior to the occupancy	30 % of accommodation fees
The day before the occupancy	50 % of accommodation fees
The day of the occupancy or no show	100 % of accommodation fees

Remarks:

- Staying two or more nights in a row, compensation charges will be calculated by each night on which any property is not provided.

Rules on Using Accommodations

Welcome to Niseko Izumikyō. We hope that you will enjoy your stay and be able to make use of our facilities. Our Rental Accommodation's guests are kindly requested to observe the rules, outlined Article 10 of the Accommodation Contract, so that to maintain the publicity of accommodations and the safety of our guests. If guests do not observe these rules, our Rental Accommodation will be obliged to cancel their accommodations and the related contract as specified in Article 7.

<For Personal Safety & Maintenance of Properties>

- Please refrain from using any electrical appliances such as pressing irons in the properties and in the front lobby, that could cause a fire.
- Please do not smoke in bed, futon, bedrooms or in any place where smoking presents a fire hazard. It is banned to smoke in any bedrooms, although the properties are smoking-allowed.
- Please do not smoke inside of properties that are smoking prohibited.
- Please refrain from bring and using BBQ stoves or portable clay stoves (Shichirin) inside of the properties.
- Please refrain from bring and using BBQ stoves or portable clay stoves (Shichirin) to the terraces of the properties. When you enjoy BBQ in the terraces of the properties, please use our Rental Accommodation designated BBQ stoves(at extra cost). Some of terraces and decks are made of wood. Please be careful not to burn these when you barbecue.
- Mosquito coils are only allowed to use in smoking properties. Please do not use mosquito coils in non-smoking properties. When your property is non-smoking, please use electronic mosquito catchers.
- When you use mosquito coils in smoking properties, please put mosquito coils in their dedicated cases. Please refrain from leaving burning mosquito coils alone inside of the properties (including the entrance), on the floor, tables or guardrails of the terraces.
- In the case that you invite your visitors to the properties, let them use the facilities or goods in the properties, or in the case that more than declared number of guests are recognized in the properties or the premise of the properties, these people are accounted for one of guests and their accommodation fees will be charged. If you have visitors, please let us know in advance.
- Please remember to carry your key with any time you leave room.
- Please be careful not to lose a room key. In the case that the room key is lost, all or a part of door cylinderreplacement fees will be charged.
- Our Rental Accommodation never keeps cashes nor valuables. During guests' stay, the safety for cashes and valuables of the guests are operated and controlled by the guests themselves. Even though the cashes and valuables are lost and these suffer the loss to the guests, our Rental Accommodation cannot assume responsibility for the loss or theft.

<Hand Luggage to Properties, Pets>

- Please do not bring onto the premises of our Rental Accommodation and its properties any of the following things;
  - Animals (except in-door dogs or cats), birds, illegal drugs such as marijuana and awakening drug, etc; All animals cannot be entered the properties which are not pet-allowed properties;
  - Objects emitting a foul odor;

- Gunpower, oils, or other explosives or inflammables;
- Unregistered firearms or swords;
- Objects of an unusually large size or in unusually large quantities.

- When guests enter pet-allowed properties with their indoor dogs or cats, please act upon the following things:
  - Only in-door dogs or cats, or other small animals which do not damage or deface the properties, or hurt people.
  - When you would like to enter our pets except in-door dogs or cats, please let us know what kind of small animals in advance. In the case that the small animals are thought to damage properties or hurt people, the small animals cannot be allowed to enter the properties.
  - When you would like to enter properties with your pets, please report it us when you check in. The surcharge for a pet is 3,000 yen (tax excluded) per night.
  - In the event your pets have messed or damaged the property, you may be charged for cleaning and repair costs.

<Garbage>

- Garbage generated during your stay shall be separated according to the following (1) ~ (6) with transparent plastic bags that are given when you check in.
  - Organic refuse
  - Burnables
  - Non-burnables
  - Pet bottles, Bottles, Can, Milk cartons
  - Plastics
  - Papers
 ※ Cardboard should be folded and tied together.  
 ※ As for styrene foam, just put it in the entrance not putting in a plastic bag.
- Please put separated garbage on garbage trays in the entrance. Please do not put the garbage outside of the property. If garbage is put outside, small animals may come and scatter garbage. Therefore, please do not put garbage outside of the property.
- In the case that you stay two or more than two days and need garbage to be collected during your stay, please let us know. Our staff will visit your property to collect the garbage.

<BBQ in summer>

- When you barbecue in our Rental Accommodation, please act upon the following things:
  - Please barbecue at the place where our Rental Accommodation designates.
  - In the case of bad weathers such as strong wind, storm, typhoon, etc, even though where you are going to barbecue is the designated place, our Rental Accommodation may not allow to barbecue. In addition, a barbecue season varies depending on the change of seasons in particular the time when snow melts and before winter. Please ask the front desk for details.
  - As mentioned in the 5th items of this Rules on Using Accommodations, please refrain from bring and using BBQ stoves or portable clay stoves (Shichirin) to the terraces of the properties. When you enjoy BBQ in the terraces of the properties, please use our Rental Accommodation designated BBQ stoves (at extra cost).
  - Please finish barbecuing by 10:00 pm.
  - When you barbecue, please pay attention to those around people such as other guests and residents in order not to cause them troubles by making a noise.
  - After finishing barbecuing, please put out a fire in the barbecue stove by pouring water or putting the charcoal fire into a bucket with water in it.
  - Garbage generated by BBQ shall be separated with transparent plastic bags. If you put organic garbage outside, these may be scattered by small animals. To prevent from that, please put organic garbage in the entrance of the property.

< Sparklers HANABI >

- When you set off sparklers in the area of our Rental Accommodation, please act upon the following things;
  - Please finish sparklers by 9:00 pm.
  - Fireworks (Uchiage Hanabi) and skyrocket fireworks are prohibited in the area because these may cause fire, injury, noise and accident.
  - After finishing sparklers, please make sure to turn off all fire and put them into a bucket with water in it.
  - Garbage generated by sparklers shall be separated with transparent plastic bags.

<Parking>

- Please park your car at the parking where our Rental Accommodation designates. Be careful not to jut out into a road from the parking. Also, do not park your car on a road. Otherwise, your car gets in the way of the traffic and snow clearing operation, etc.
- When you cannot park at the designated parking space due to the size or the number of cars, please ask the front desk.

<When you use 2 or more than 2 properties>

- When you use 2 or more than 2 properties, in the case that you move fixtures, dishes or goods in a property into other properties, please put the things back in their place.

<Snow Clearing>

- Our Rental Accommodation regularly operates snow removals on roofs of our properties. However, because this area is a heavy snowfall area, it falls large quantities of snow in a short time. Parental guardians must take care their infant children to prevent from falling snow from roofs when they play out of properties.
- Please understand that snow removals of parking, roofs and surrounding properties are operated according snow conditions.

<Your Cooperation is Requested>

- Gambling or other acts that are contrary to good morals or that cause an annoyance are strictly prohibited.
- The rooms or lobby of our Rental Accommodation may not be used for any business purposes.
- The distribution of advertisements to other guests on the premise of properties and our Rental Accommodation are prohibited without any of our Rental Accommodation's permission.
- Please refrain from changing settings of facilities in properties without any of our Rental Accommodation's permission.
- Please refrain from moving, changing, taking out facilities and other equipment of properties. In addition, please refrain from using them for their improper purposes.
- Please do not leave your belongs alone on terraces or parking of properties.
- Pitching tents is prohibited on the premise of properties.
- You will be charged for any damage to our Rental Accommodation's property caused by you or your guests.